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	PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)						Docket Number (Optional) 021479-000300US	
				In re Application of Sudeep Rikhy et al.				
ı				Appl	ication Number	10/691,118	Filed October 21, 2003	
ı					For "PULL" ARCHITECTURE CONTACT CENTER			
İ	Į				Art Unit 2121 Examiner Unassigned			
	This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.							
	The requested extension and appropriate non-small-entity fee are as follows (check time period desired):							
	☐ One month (37 CFR				a)(1))	\$		
	☐ Two months (37 CFF			₹ 1.17(a)(2))			\$	
١	☐ Three months (37 Cl			FR 1.1	l7(a)(3))		\$	
ŀ	Four months (37 CF)			R 1.17	′(a)(4))		\$	
	☐ Five months (37 CFF)			₹ 1.17	(a)(5))		\$2010	
	Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$ 1005.							
Į	☐ A check in the amount of the fee is enclosed.							
İ	Payment by credit card. Form PTO-2038 is attached.							
1	☐ The Director has already been authorized to charge fees in this application to a Deposit Account.							
	The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 20-1430.							
See attached Fee Transmittal Form (in duplicate).								
	I am the applicant/inventor			r.				
				f the entire interest. See 37 CFR 3.71 r 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).				
ı	attorney or agent of r			record	ecord Registration Number 51,995			
	attorney or agent und			der 37	er 37 CFR 1.34(a).			
	Registration number if acti			ing under 37 CFR 1.34(a)				
	WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.							
			August 20, 2004			Dau	whao	
Date Signature 8897ASI1 00000019 201430 10691118							Signature	
~ ~ [1005.00 DA				Daniel Mao, Reg. No. 51,995			
	233231						Typed or printed name	
	NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.							
L	Total of forms are submitted.							

08/25/2004 05 FC:2255